

# Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

BlackBox Hosting Limited  
Level 39, 1 Canada Square  
London  
E14 5AB  
United Kingdom

Holds Certificate Number:

ITMS 689313

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

**The provision of Cloud Hosting, Managed Service, Disaster Recovery, Backup and Consulting Services.**

For and on behalf of BSI:



Matt Page, Senior Vice President, EMEA Assurance

Original Registration Date: 2019-05-20

Latest Revision Date: 2025-04-10

Effective Date: 2025-05-20

Expiry Date: 2028-05-19

Page: 1 of 1



...making excellence a habit.™