





Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

BlackBox Hosting Limited

Level 39, 1 Canada Square

London E14 5AB

United Kingdom

Holds Certificate Number: ITMS 689313

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The provision of Cloud Hosting, Managed Service, Disaster Recovery, Backup and Consulting Services.

For and on behalf of BSI:

Matt Page, Senior Vice President, EMEA Assurance

Original Registration Date: 2019-05-20 Latest Revision Date: 2025-04-10

Effective Date: 2025-05-20 Expiry Date: 2028-05-19

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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated <u>online</u>. Printed copies can be validated at www.bsigroup.com/ClientDirectory